



Patient Information

Northern Ireland Waiting List Reimbursement Scheme*

*previously the Republic of Ireland (ROI) Reimbursement Scheme or Cross Border Directive (European Union)

Introduction

If you currently live in Northern Ireland and have been waiting two years or more on a waiting list for surgery or medical treatment through a National Health Service (NHS) Healthcare Trust or Health & Social Care (HSC) Board, you may be eligible to access treatment through the Northern Ireland Waiting List Reimbursement Scheme (previously the Republic of Ireland (ROI) Reimbursement Scheme or the Cross Border Directive [European Union]).

The Waiting List Reimbursement Scheme allows a patient to travel to the Republic of Ireland to receive their surgery or medical treatment. Once approved by the Health & Social Care Board Northern Ireland (HSCNI), patients pay for treatment themselves and can be reimbursed afterwards for 50–80% of the costs.



For more information, please visit
[https://online.hscni.net/our-work/
travelfortreatment/wl-reimbursement/](https://online.hscni.net/our-work/travelfortreatment/wl-reimbursement/)

In this booklet you can find answers to some of the most frequently asked questions about accessing treatment, and the services offered at Mater Private Network in Dublin and Cork.

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Who is eligible for treatment?

If you are a public patient on a Health & Social Care Northern Ireland (HSCNI) waiting list for a surgical procedure or diagnostic test, you may be eligible if you have been waiting for two years or more. You should contact your local health board to confirm this. Patients require prior approval from the Department of Health before accessing the scheme and proceeding with treatment. Retrospective applications will not be accepted by the Department of Health.



Why should I choose Mater Private Network?

- Mater Private Network is an integrated healthcare organisation comprising two acute hospitals in Dublin and Cork, along with day hospitals and out-patient clinics across Ireland. Our priority is to deliver **exceptional patient care**.
- Our hospitals in Dublin and Cork offer **state-of-the-art diagnostic and treatment facilities**, with access to the Emergency Department, Intensive Care Unit (ICU) and Urgent Cardiac Care on campus. This offers you the

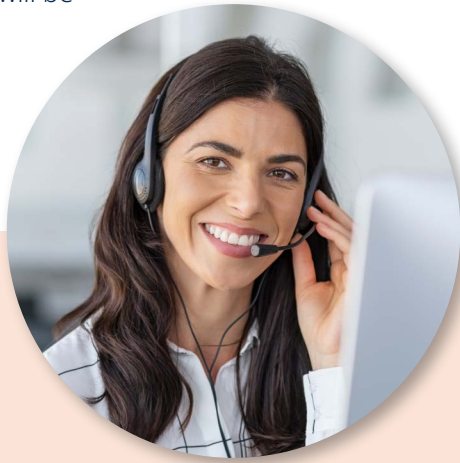
reassurance of a **full hospital service**, because we have the expertise on-site to handle wider and complex medical needs if required.

- Expert consultants and multi-disciplinary teams provide a comprehensive range of medical and surgical care to thousands of patients each year for complex and routine conditions. Our **reputation for clinical excellence** is underpinned by the calibre of our consultants, medical personnel, research and innovation.
- Mater Private Network is recognised as offering some of the **most technologically advanced treatment options** in Ireland. We are clinical **leaders in robotic-assisted procedures and minimally invasive surgery**. This can help reduce any side-effects and speed up your recovery and discharge from hospital.
- Our **dedicated Patient Coordinator** is on hand to streamline the process and **support you throughout** your experience with Mater Private Network.
- We have a **team of over 330 leading consultants** who bring their patients from all over Ireland to our facilities, with the highest confidence in the standard of care we offer.
- Mater Private Network is **Joint Commission International (JCI) accredited** – this is an internationally recognised quality standard, promoting rigorous standards of patient safety and quality of care.
- Our hospital network uses a fully integrated Electronic Health Record (EHR) system, ensuring your medical history, diagnoses, medications, treatment plans, allergies, radiology images, and laboratory and other test results are available securely and instantly to your medical team. This means **better coordination and more personalised care** for you.

How do I find out more about accessing treatment?

If you're interested in finding out more about accessing treatment through the Waiting List Reimbursement Scheme, the **first step is to get in touch** with our dedicated Patient Coordinator by phone or email. Everything you need to know will be explained in detail, and you will be supported every step of the way.

telephone: +353 85 870 4674
email: NIScheme@materprivate.ie



The role of our Patient Coordinator is to make your experience as easy and as comfortable as possible.

We will streamline the process to help you find the right treatment options and medical team, fast-track your access to appointments, advise on travel arrangements, and assist you in completing the reimbursement application form.

You will have our full support throughout the process, from your initial consultation to your discharge from Mater Private Network.

How do I apply for reimbursement?

Our Patient Coordinator will help you with all the required information you need to complete and submit a formal application for reimbursement to the Health & Social Care Board Northern Ireland (HSCNI).

The process may take up to 20 working days to get approval.

How long will I have to wait for treatment?

As soon as you receive approval for reimbursement, we can schedule your initial consultation, arrange for any additional tests you might need and book a date for your procedure.

This process takes between 2 – 4 weeks.

How soon can I get an appointment to be assessed?

An initial consultation is typically available within:

- **Cardiology & Orthopaedics:** 3–5 working days
- **All other specialities:** 2–4 weeks

What happens after my consultation?

We will get in touch and let you know if any additional diagnostic scans or tests are needed before your procedure is carried out.

If you decide to go ahead with your treatment at Mater Private Network, you will receive a comprehensive information pack from your consultant's secretary. This will include:

- date of admission and time of check-in
- fasting instructions and other pre-operative preparation
- admissions & discharge patient checklist to help you prepare for your hospital stay
(including guidance about what to bring to the hospital, and to ensure you have a prescription and a plan on discharge)

What happens after my procedure?

Within six weeks after your procedure, your consultant will review your progress at a scheduled follow-up appointment.

If all goes well, you will then be discharged from Mater Private and your post-operative care plan will be communicated in writing to your General Practitioner (GP).

How much does it cost to be treated at Mater Private?

The cost of treatment varies, depending on the tests and procedure you need. Our Patient Coordinator will give you a detailed quotation in advance, so you can make an informed decision.

Our quote is a guaranteed all-inclusive price for a full surgical package, including:

- pre-operative consultation
- x-rays
- Pre-operative Assessment Clinic (PAC) review
- consultant and anaesthetist professional procedure fee
- hospital accommodation
- if necessary, up to 28-day post-operative care or re-admission

Mater Private for you

Our priority is your health and safety, so we offer this 'safety net' to give you the peace of mind you need.



When do I need to pay for my procedure?

You need to pay the full cost no later than 7 days prior to your procedure. This means that when you arrive at the hospital for your treatment there is a more streamlined admissions process, and you can focus 100% on your procedure and recovery. Once your care is complete, you will be able to submit your claim for reimbursement to the Health & Social Care Board Northern Ireland (HSCNI). Reimbursement can take up to six weeks to be processed.

Please note that without payment 7 days in advance of admission, surgery may be at risk of being postponed or cancelled.

How do I pay for my procedure?

- via bank transfer

Bank	Allied Irish Banks, 140 Lower Drumcondra Road, Dublin 9
Account Number	3478 7009
Sort Code	93 22 05
Account Name	Mater Private Hospital Ltd. No. 1 Current Account
BIC	AIBKIE2D
IBAN	IE87 AIBK 9322 0534 7870 09

- via debit / credit card

Please call +353 1 793 4085

- via our online bill payment facility

Please visit our website

www.materprivate.ie/pay-your-bill

Please ensure that your Medical Reference Number (MRN)* is referenced on your transaction for identification purposes.



Patient Testimonial

"I was in significant pain and my quality of life was deteriorating by the month when the National Health Service (NHS) informed me that I would have to wait over two years for an operation to replace my right hip. The news left me feeling completely dejected, but through my own research I luckily found out about the Cross Border Healthcare Directive. While the Cross Border Directive provided me with the option of getting the operation done outside of Northern Ireland, my initial telephone call with the team at the Mater Private confirmed my decision to choose Dublin, without any doubt.

To my delight, the hospital offered me a consultation appointment the following day and one month later I travelled to Dublin from my home in Belfast for a pre-op assessment. In short, I was totally impressed with the service and could not have asked for better treatment. The staff at the hospital are wonderful and they made me feel like a special guest.

I would have no hesitation in recommending the Mater Private, who went above and beyond superlative clinical care."

Patient Journey Example

Joint replacement · Waiting List Reimbursement Scheme,
Mater Private Network



Decision for surgery is made & consultant advises on next steps

Appointment with Consultant

Nurse-led Assessment Clinic

Tests ordered for Pre-operative Assessment Clinic
Joint School same day

Patient offered Joint School same day if possible

Physiotherapy, Joint School

SURGERY

2 weeks after surgery

4 weeks after surgery

Nurse calls patient to check progress

6 weeks after surgery

6 week consultant review
Nurse review if required

Patient discharged

Further review covered up to 28 days after surgery then followed up with public health nurse / General Practitioner (GP) after 6 weeks

Patient Post-Operative Journey

Nurse calls patient for 2 week clip and wound review





Contact & Location

Mater Private Network | Dublin
Eccles Street, Dublin 7, D07 WKW8

Mater Private Network | Cork
Citygate, Mahon, Cork, T12 K199

For more information:

Please contact our Patient Coordinator, available
Monday to Friday from 8:00am to 4:00pm

telephone: +353 85 870 4674

email: NIScheme@materprivate.ie

Where to stay

Hotel accommodation:

Dublin City Centre and Cork have a range of good quality hotels located close to Mater Private Network. Our Patient Coordinator is happy to provide advice and can book hotel accommodation for you (and/or the person accompanying you) at a local affiliated hotel at a discounted rate, if you wish.

How to get to Mater Private Network

Traveling by car to Dublin:

Take the M1 motorway towards Dublin. Continue on to M50 motorway, then take N1 exit towards Dublin Port/City Centre. Continue on N1 to reach Eccles Street, Dublin 7.

Parking is available in the 'Euro Car Parks' multi-storey car park on Eccles Street or on surrounding streets.

Traveling by train to Dublin:

The journey from Belfast to Dublin's Connolly Station typically takes a little over 2 hours. Please check online for details: www.irishrail.ie or www.translink.co.uk

From Connolly Station it is a short 2 kilometre/ 1.3 mile journey (5 – 10 minutes by taxi) to Mater Private on Eccles Street.

Traveling by car to Cork:

Take the M1 motorway towards Dublin. Continue on to the M50 motorway, then take the N7 exit towards Limerick/ Cork. Continue southbound on the M8 to Cork.

For more detailed information, including bus and train options, please visit www.materprivate.ie/contact/cork

Choice of locations

Many of our Dublin-based consultants offer appointments at our Mater Private Network Clinic in Drogheda or Day Hospital in Northern Cross. This may be a convenient alternative to Dublin City Centre for your initial consultation; please discuss this with our Patient Coordinator if it's of interest.

Get back to doing what you love, sooner

Mater Private Network | Dublin
Eccles Street, Dublin 7, D07 WKW8
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www.materprivate.ie

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